

# DUQUESNE UNIVERSITY SMALL BUSINESS DEVELOPMENT CENTER

LAUNCH. INNOVATE. THRIVE.











### WHO WE ARE

Duquesne University Small Business Development Center, funded by the Small Business Administration, offers no-cost consulting to small businesses in Southwestern Pennsylvania.

### Mission

Our mission is to empower entrepreneurs and small business owners with the knowledge they need to start, grow, and prosper.

### Vision

Our vision is to turn dreams into successful and sustainable businesses.

# **OUR TEAM**



DEAN MCFARLIN

Dean and Professor of Management

Palumbo Donahue School of Business



DOUGLAS HARDING
Senior Business Consultant



LISA WALKER
Business Services Manager



RICHARD LONGO
Director



DONALD LODGE
Senior Business Consultant



TYLER BENNINGER

Video Production & Content Specialist



JOHN HIGGINS

Marketing, Training & Informatics Manager



ALLISON HOWARD

Business Consultant

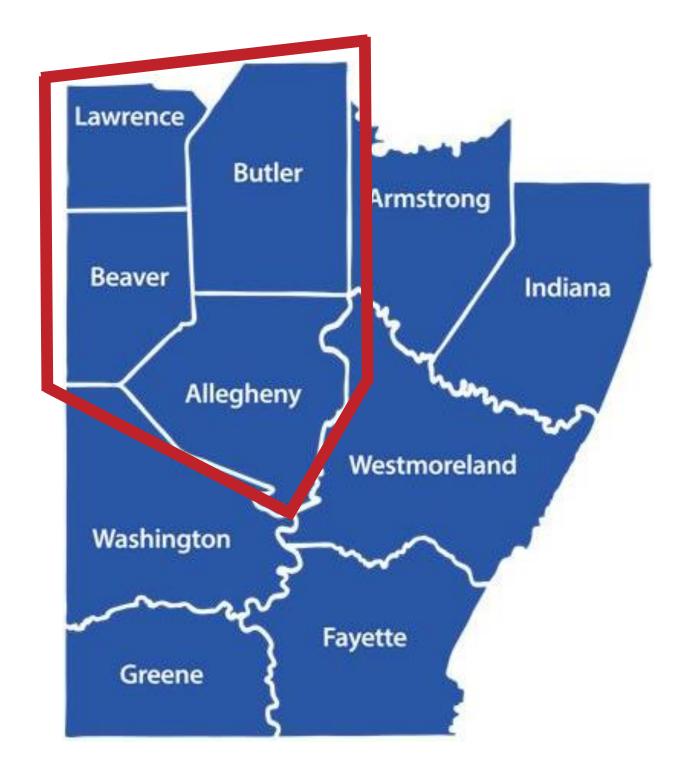


DENIS OLSON
Business Consultant



Sarah Matta
Business Consultant





### AREAS WE SERVE

### **Main Office**

• Pittsburgh/Allegheny County 600 Forbes Ave, Rockwell Hall 108 Pittsburgh PA, 15282

Outreach Offices

Beaver County Chamber of Commerce
Butler County Community Development Corporation
Lawrence County Regional Chamber of Commerce
Moon/Pittsburgh Airport Area Chamber of Commerce
Washington County Peters Chamber of Commerce
Wexford/North Regional Chamber of Commerce



# **OUR SERVICES**

### **Business Consulting**

- Buy-Sell, Valuation & Succession Planning
- Funding Assistance
- Growth Strategies/Marketing (SEO, Social Media, Website)
- International Trade
- Startup Assistance
- Technology Commercialization

### **Educational Programs**

- Dolphin Tank
- Opportunity Knocks
- First Step: Business Essentials
- Get Your Website Reviewed
- QuickBooks Beginner & Advanced
- The Formula for Social Media Success
- Go Global





### STARTUP ASSISTANCE

- Idea Validation
- Business Registration, Obtaining Licenses & Permits
- Business Plan & Financial Projections
- Market Research, Competitive Analysis
- Grand Opening, Press Release, Publicity

### **OUR IMPACT**



BUSINESS STARTS

**245** (2018-2023)

"The Duquesne University SBDC has had a profound impact on the success to date of Advanced Optronics.

I can confidently say that this would not have been possible without their help."

**Advanced Optronics** 





# **FUNDING ASSISTANCE**

- Business Plan & Financial Projections
- Crowdfunding
- SBA Loan Programs
- SBIR & STTR Grant Programs
- Seller Financing
- Private Equity

### **OUR IMPACT**



FUNDING ASSISTANCE

**\$72m** 

(2018-2023)



# HOW WE HELP HENNEMUTH METAL FABRICATORS









# GROWTH/MARKETING

- Marketing Plan
- Search Engine Optimization & Keyword Analysis
- Social Media Content Development
- Video Production
- Website Review

"I have received valuable business advice that has helped me run my business properly and has given me unprecedented resources to support my business growth and development."

Maxx Cole Spa & Salon

# HOW WE HELP VISION PARTYING











### TECH COMMERCIALIZATION

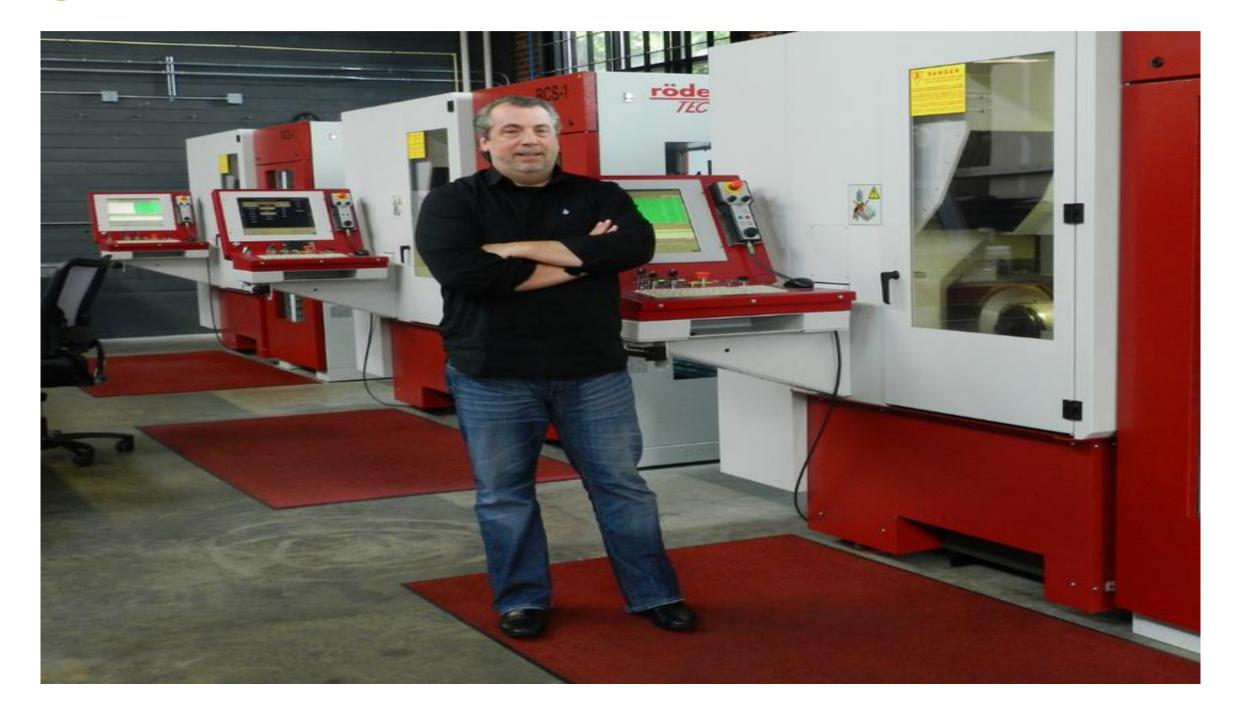
### **CENTER OF EXCELLENCE**

- Fundraising & Pitch Development
- Idea Validation & Customer Discovery
- Business Planning
- Business Model Generation
- SBIR & STTR Grants
- Prototyping & Product Launch
- Intellectual Property Management
- Talent Acquisition & Team Building
- Growth & Scaling Strategies
- Networking and Introductions

# HOW WE HELP STRATEGY MILLING



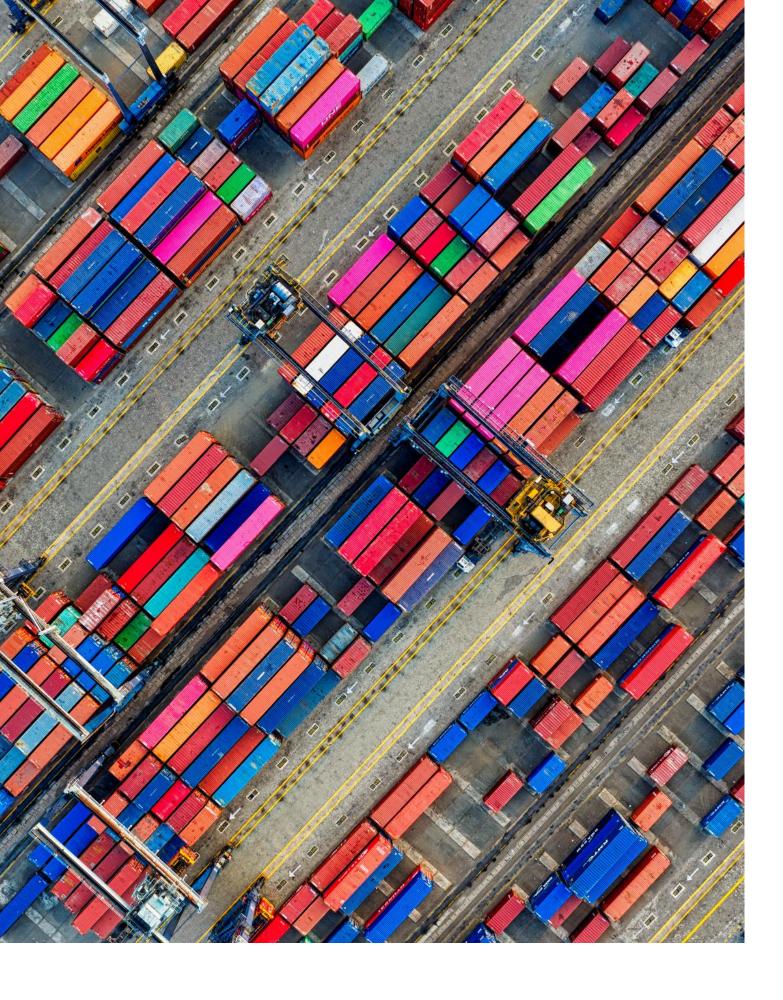






# VALUATION & SUCCESSION PLANNING

- Benchmark Analysis
- Business Expense Deductions
- Exit Strategies
- Succession Planning



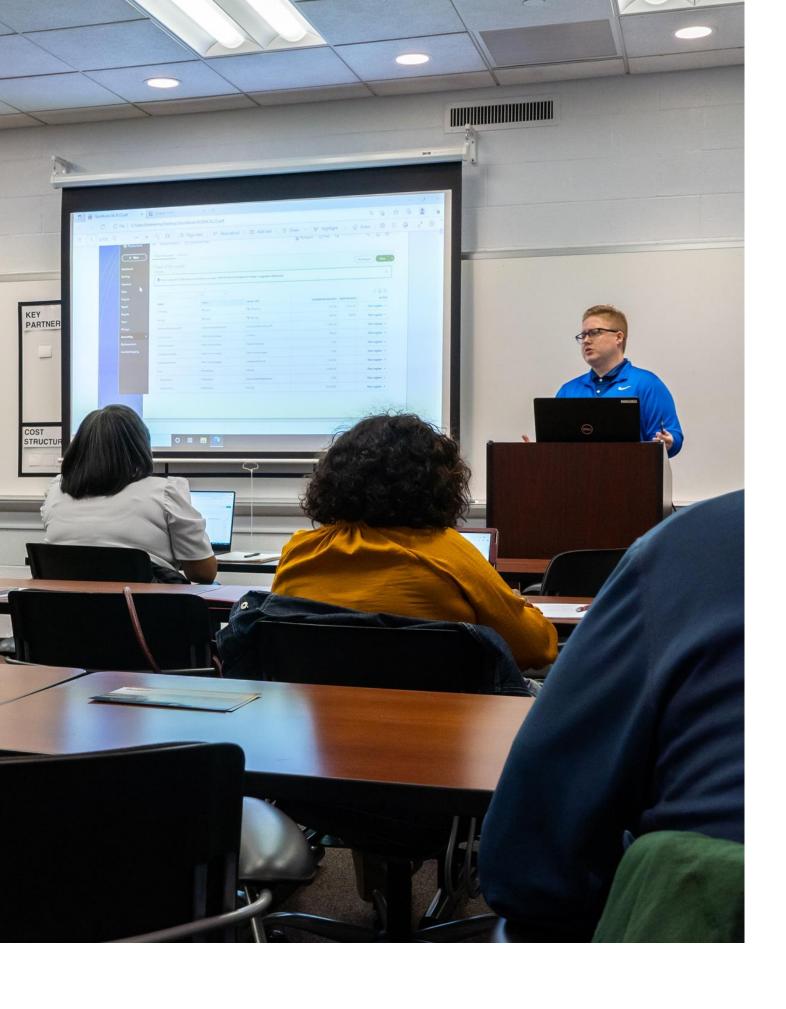
### INTERNATIONAL TRADE

- Asia, Europe, & Africa
- Export Trade and Compliance
- Market Entry
- Network Building
- Supply Chain Management
- Go Global Program

"The SBDC has been big, I would say it has been very fundamental to giving me the tools to succeed.

My consultant has been invaluable with his different outlook and pointing me to experts when I have a question say about something say like shipping internationally"

JOYTRAVEL



# SEMINARS/WEBINARS

- Dolphin Tank
- Opportunity Knocks
- First Step: Business Essentials
- Get Your Website Reviewed
- QuickBooks Beginner & Advanced
- Mastering the Art of Networking
- The Formula for Social Media Success

### **OUR IMPACT**





8,298

(2018-2023)

# OUR IMPACT 2018-2023



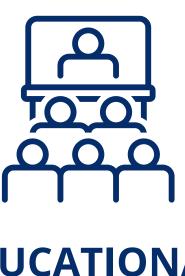
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FUNDING ASSISTANCE \$72m



CONSULTING HOURS 24,022



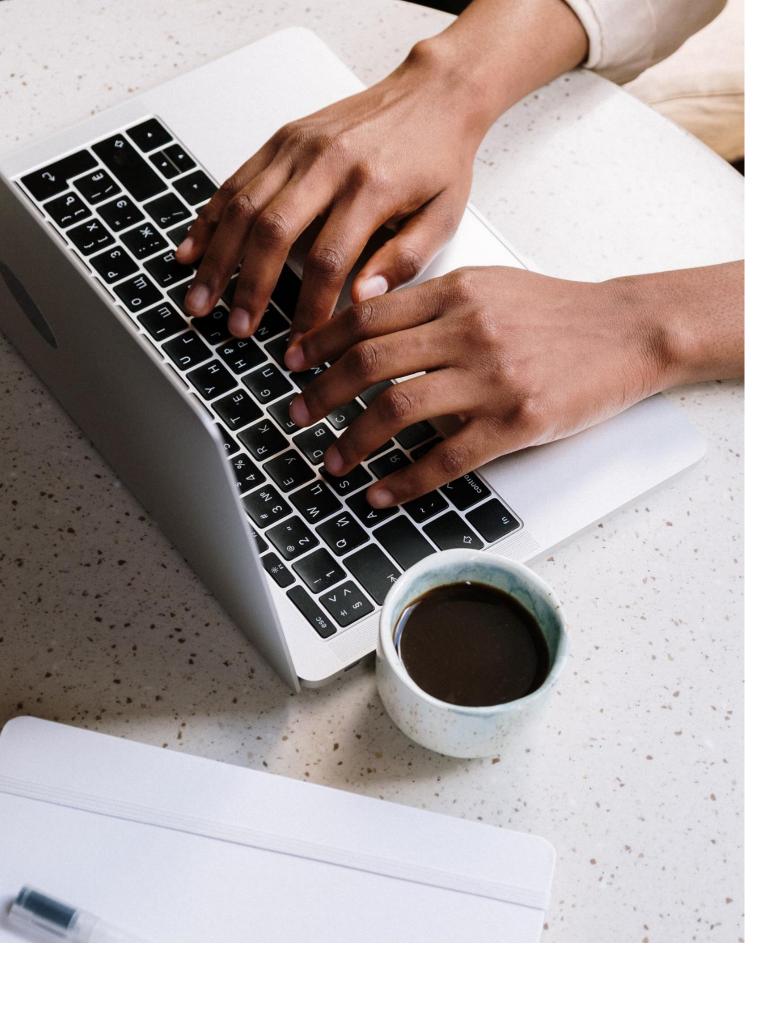
**PROGRAMS** 

400



**ATTENDEES** 

8,298



# RESOURCES

- SBDC Biz Blog
- Monthly Small Biz **Newsletter** Join our newsletter!
- Tutorials for Businesses Subscribe to our YouTube
   Channel!
- **Templates** (Business Plan, Financial Projections)
- Social Media Best Practices
- Quarterly Networking Event

### BECOME A CLIENT/REFER A CLIENT!



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### **FOLLOW US ON SOCIAL MEDIA!**

@DuquesneSBDC











#LaunchInnovateThrive









